Dear Ms. Simhauser,

I respectfully request under the Freedom of Information Act the following information:

1. ISBE Helpdesk Policies and Procedures along with the guidelines provided for sharing the identity of the public when someone submits a question/concern, or any other drop down choice.

2. Does the identity and personal information stay within the ISBE and remain confidential? Is it documented anywhere that a person's identity and the information electronically submitted to the Helpdesk could be shared with any outside entity?

3. All copies in any form of communication forwarded/sent to Carla Cumblad and/or Donald Schloemann from the ISBE Helpdesk or any other department or entity of the ISBE as it relates to Patti (Patricia) Lopuszanski and/or Jim Lopuszanski.

Thank you,